

WINE STORAGE APPLI- ANCE

RVW417.. RVW467..

GAGGENAU



**You can find additional information and explanations online.
Scan the QR code on the title page.**



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1 Safety

Observe the following safety instructions.

1.1 Definition of the signal words

This is where you can find explanations for the safety signal words used in this manual.

WARNING

This indicates that death or serious injuries may occur as a result of non-observance of this warning.

CAUTION

This indicates that minor or moderate injuries may occur as a result of non-observance of this warning.

ATTENTION

This indicates that damage to the appliance or other material damage may occur as a result of non-compliance with this warning.

Note: This alerts you to important information.

1.2 General information

- Read this instruction manual carefully.

- Keep the instruction manual and the product information safe for future reference or for the next owner.
- Do not connect the appliance if it has been damaged in transit.

1.3 Intended use

Only use this appliance:

- For storing wine.
- in private households and in enclosed spaces in a domestic environment.
- Up to an altitude of 2000 m above sea level.

1.4 Restriction on user group

This appliance may be used by children aged 8 or over and by people who have reduced physical, sensory or mental abilities or inadequate experience and/or knowledge, provided that they are supervised or have been instructed on how to use the appliance safely and have understood the resulting dangers.

Do not let children play with the appliance.

Cleaning and user maintenance must not be performed by children unless they are being supervised.

Children above the age of three years old and younger than eight years old may load and unload the refrigerating appliance.

1.5 Safe transport

WARNING – Risk of tipping!

The appliance is very top-heavy and may tip over.

- ▶ The appliance must be transported by two or more people.
- ▶ Do not remove the appliance from the pallet until it is ready for installation.
- ▶ Keep the door closed until the appliance is secured in the built-in niche.

WARNING – Risk of injury!

The heavy weight of the appliance may result in injury when lifted.

- ▶ Do not lift the appliance on your own.

1.6 Safe installation

WARNING – Risk of electric shock!

Incorrect installation is dangerous.

- ▶ Connect and operate the appliance only in accordance with the specifications on the rating plate.
- ▶ Connect the appliance to a power supply with alternating current only via a properly installed socket with earthing.
- ▶ The protective conductor system of the domestic electrical installation must be properly installed.
- ▶ Never equip the appliance with an external switching device, e.g. a timer or remote control.
- ▶ When the appliance is installed, the mains plug of the power cord must be freely accessible. If free access is not possible, an isolating switch must be integrated into the permanent electrical installation according to the installation regulations.
- ▶ When installing the appliance, check that the power cable is not trapped or damaged.

If the insulation of the power cord is damaged, this is dangerous.

- ▶ Never let the power cord come into contact with heat sources.

WARNING – Risk of explosion!

If the appliance's ventilation openings are closed off, a leak in the refrigeration circuit may result in a flammable mixture of gas and air.

- ▶ Keep ventilation openings in the appliance casing or in the integrated casing clear of obstruction.

WARNING – Risk of fire!

It is dangerous to use an extended power cord and non-approved adapters.

- ▶ Do not use extension cables or multiple socket strips.
- ▶ Only use adapters and power cords approved by the manufacturer.
- ▶ If the power cord is too short and a longer one is not available, please contact an electrician to have the domestic installation adapted.

Portable multiple socket strips or portable power supply units may overheat and cause a fire.

- ▶ Do not place portable multiple socket strips or power supply units on the back of the appliance.

⚠ WARNING – Risk of tipping!

The appliance is very top-heavy and may tip over.

- ▶ The appliance must be installed by two or more people as soon as it is no longer secured and is removed from the pallet.
- ▶ Secure the unit using the supplied anti-tip bracket.
- ▶ Do not leave the appliance unattended during installation.

⚠ CAUTION – Risk of cutting!

Touching sharp edges on the appliance may lead to cuts.

- ▶ Wear protective gloves.

1.7 Safe use

⚠ WARNING – Risk of electric shock!

An ingress of moisture can cause an electric shock.

- ▶ Only use the appliance in enclosed spaces.
- ▶ Never expose the appliance to intense heat or humidity.
- ▶ Do not use steam- or high-pressure cleaners to clean the appliance.

⚠ WARNING – Risk of suffocation!

Children may put packaging material over their heads or wrap themselves up in it and suffocate.

- ▶ Keep packaging material away from children.
- ▶ Do not let children play with packaging material.

Children may breathe in or swallow small parts, causing them to suffocate.

- ▶ Keep small parts away from children.
- ▶ Do not let children play with small parts.

⚠ WARNING – Risk of explosion!

If the cooling circuit is damaged, flammable refrigerant may escape and explode.

- ▶ To accelerate the defrosting process, do not use any other mechanical devices or means other than those recommended by the manufacturer.

Products which contain flammable propellants and explosive substances may explode, e.g. spray cans.

- ▶ Do not store products which contain flammable propellants (e.g. spray cans) or explosive substances in the appliance.

⚠ WARNING – Risk of fire!

Electrical devices within the appliance may cause a fire, e.g. heaters or electric ice makers.

- ▶ Do not operate electrical devices within the appliance.

⚠ WARNING – Risk of injury!

Injury to the eyes caused by escaping flammable refrigerant and hazardous gases.

- ▶ Do not damage the tubes of the refrigerant circuit or the insulation.

1.8 Damaged appliance

⚠ WARNING – Risk of electric shock!

If the appliance or the power cord is damaged, this is dangerous.

- ▶ Never operate a damaged appliance.
- ▶ Never pull on the power cord to unplug the appliance. Always unplug the appliance at the mains.
- ▶ If the appliance or the power cord is damaged, immediately unplug the power cord or switch off the fuse in the fuse box.
- ▶ Call customer service. → *Page 27*

Improper repairs are dangerous.

- ▶ Repairs to the appliance should only be carried out by trained specialist staff.
- ▶ Only use genuine spare parts when repairing the appliance.
- ▶ If the power cord of this appliance is damaged, it must be replaced by the manufacturer, the manufacturer's Customer Service or a similarly qualified person in order to prevent any risk.

⚠ WARNING – Risk of fire!



If the tubes are damaged, flammable refrigerant and harmful gases may escape and ignite.

- ▶ Keep naked flames and ignition sources away from the appliance.
- ▶ Ventilate the room.
- ▶ Switch off the appliance.
- ▶ Unplug the mains plug from the mains or switch off the circuit breaker in the fuse box.
- ▶ Call customer service. → *Page 27*

2 Preventing material damage

ATTENTION

The high weight of the appliance or, if not rolling freely, the appliance's castors may damage the floor when the appliance is moved.

- ▶ Transport the appliance using a sack truck.
- ▶ Use floor protection when moving the appliance, and do not move it in a zigzag fashion.

Using the base, runners or appliance doors as a seat surface or climbing surface may damage the appliance.

- ▶ Do not stand or support yourself on the base, runners or doors.

Contamination with oil or fat may cause plastic parts and door seals to become porous.

- ▶ Keep plastic parts and door seals free of oil and grease.

If you clean fittings and accessories in the dishwasher, this may cause them to become deformed or discoloured.

- ▶ Never clean fittings and accessory in the dishwasher.

3 Environmental protection and saving energy

3.1 Disposing of packaging

The packaging materials are environmentally compatible and can be recycled.

- ▶ Sort the individual components by type and dispose of them separately.

3.2 Saving energy

If you follow these instructions, your appliance will use less power.

Selecting the installation location

- Keep the appliance out of direct sunlight.
- Install the appliance as far away as possible from heating elements, cookers and other heat sources:
 - Maintain a 30 mm clearance to electric or gas cookers.
 - Maintain a 300 mm clearance to oil or solid-fuel cookers.
- Never cover or block the external ventilation openings.

Saving energy during use

Note: The arrangement of the fittings does not affect the energy consumption of the appliance.

- Open the appliance only briefly and then close it carefully.
- Never cover or block the interior ventilation openings or the exterior ventilation openings.

Control panel energy-saving mode

If the appliance is not being used, the control panel automatically switches to control panel energy-saving mode.

In control panel energy-saving mode, the display is switched off.

Control panel energy-saving mode is deactivated as soon as you operate the control panel or open the door.

4 Installation and connection

4.1 Scope of delivery

After unpacking all parts, check for any transport damage and for completeness of delivery.

If you have any complaints, contact your dealer or our after-sales service
→ *Page 27*.

The delivery consists of the following:

- Equipment and accessories ¹
- Installation material
- Installation instructions
- User manual
- Customer service directory
- Warranty enclosure ²
- Energy label

- Information on energy consumption and noises
- Information about Home Connect

4.2 Criteria for the installation location

WARNING

Risk of explosion!

If the appliance is in a space that is too small, a leak in the refrigeration circuit may result in a flammable mixture of gas and air.

- ▶ Only install the appliance in a space with a volume of at least 1 m³ per 8 g refrigerant. The volume of refrigerant is indicated on the rating plate.

→ "*Appliance*", Fig. **1**/**10**

Page 12

The weight of the appliance ex works may be up to 165 kg depending on the model.

The subfloor must be sufficiently stable to bear the weight of the appliance.

This refrigerator is intended for use at ambient temperatures of 10 °C to 43 °C.

The appliance is fully functional within the permitted room temperature.

If the appliance is operated at colder room temperatures, the appliance will not be damaged up to a room temperature of 5 °C.

4.3 Installing the appliance

- ▶ Install the appliance in accordance with the enclosed installation instructions.

¹ Depending on the appliance specifications

² Not in all countries

4.4 Preparing the appliance for the first time

1. Remove the informative material.
2. Remove the protective foil and transit bolts, e.g. remove the adhesive strips and carton.
3. Clean the appliance for the first time. → *Page 24*

4.5 Connecting the appliance to the electricity supply

1. Insert the mains plug of the appliance's power cable in a socket nearby.

The connection data of the appliance can be found on the rating plate.

→ "*Appliance*", Fig. **1** / **10**

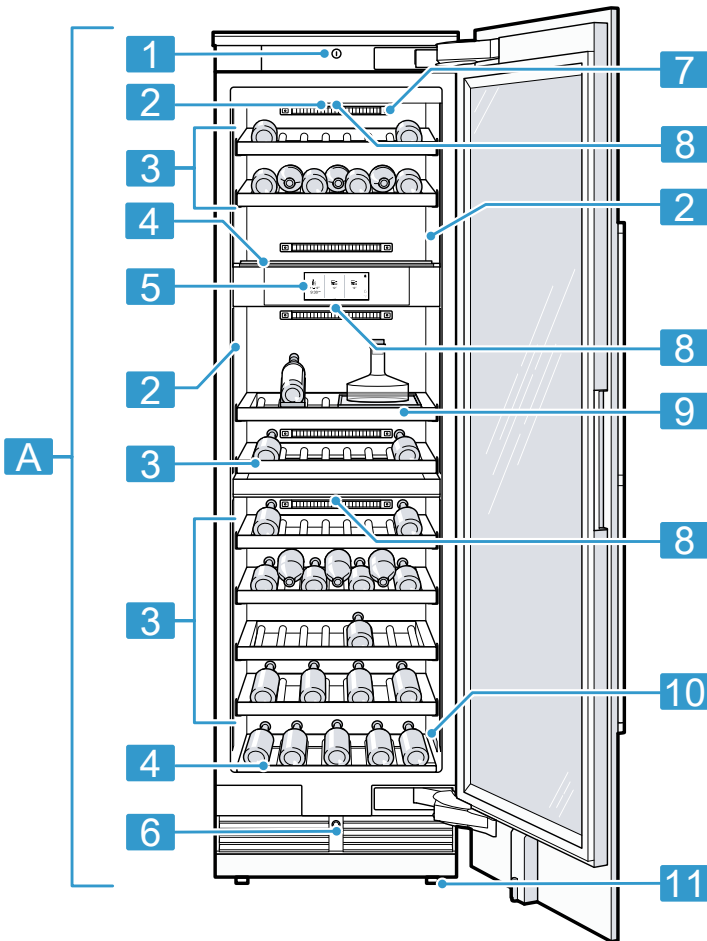
Page 12

2. Check the mains plug is inserted properly.
- ✓ The appliance is now ready for use.

5 Familiarising yourself with your appliance

5.1 Appliance

You can find an overview of the parts of your appliance here.



1

Deviations between your appliance and the diagrams may differ with regard to their features and size.

A Wine storage compartment
→ Page 22

1 Main switch

2 Lighting

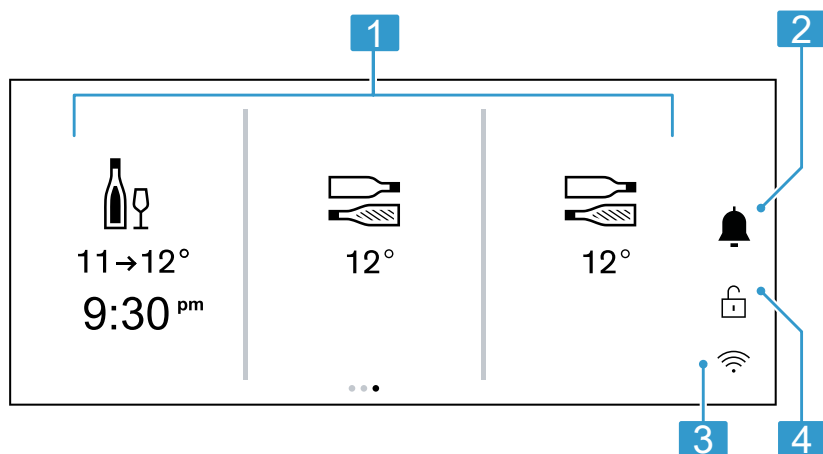
3 Extendable bottle shelf
→ Page 13

- | | |
|---|-----------------------------------|
| 4 | Bottle shelf → <i>Page 13</i> |
| 5 | Control panel → <i>Page 12</i> |
| 6 | Door opening aid → <i>Page 18</i> |
| 7 | Inner ventilation openings |

- | | |
|----|--|
| 8 | Odour filter → <i>Page 13</i> |
| 9 | Presentation shelf |
| 10 | Rating plate → <i>Page 28</i> ¹ |
| 11 | Screw foot |

5.2 Control panel

You can use the control panel to configure all functions of your appliance and to obtain information about the operating status.



2

- | | |
|---|--|
| 1 | Enables adjustment of the wine storage compartments. |
| 2 | 🔔 opens the notification centre. |

- | | |
|---|---|
| 3 | Shows the status of Home Connect, for example whether Home Connect is switched on or off. |
| 4 | Switches the display's keylock on or off. |

Operating logic

Some areas of the display respond to touch. You can activate settings by touching the buttons. The activated settings are highlighted on the display. You can change or deactivate the activated settings by repeatedly

pressing on the relevant buttons on the display.

ATTENTION

Pressing on the display with force may cause damage.

- ▶ Do not apply heavy pressure on the display.

¹ Depending on the appliance specifications

- Do not press on the display using pointed or sharp objects.

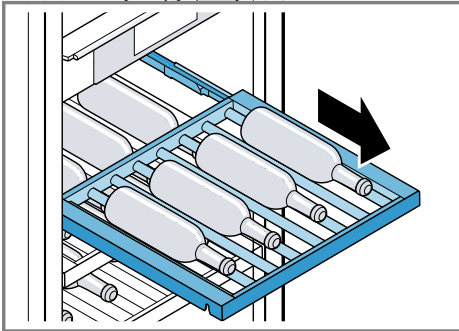
Symbol	Description
①	Display additional information
●	Switch on the function
○	Switch off the function

6 Features

The features of your appliance depend on the model.

6.1 Extendable bottle shelf

In order to achieve an improved overview and to remove bottles more quickly, pull out the extendable bottle shelf.



6.2 Bottle shelf

Store bottles securely on the bottle shelf.

6.3 Presentation shelf

Display special wines or store a decanter on the presentation shelf.

6.4 Odour filter

The odour filter filters odours in the refrigerator compartment and can be replaced if required.

→ *"Replacing the odour filter", Page 25*

Change the odour filter every year. This keeps the filter quality permanently high.

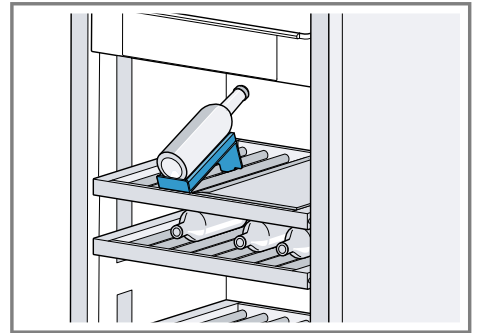
6.5 Accessories

Use original accessories. These have been made especially for your appliance.

The accessories for your appliance depend on the model.

Variable bottle shelf

Store bottles securely on the variable bottle shelf.



7 Before using for the first time

7.1 Performing initial start-up

Requirements

- The appliance is installed in accordance with the enclosed installation instructions.
- The appliance is connected to the electricity supply. → *Page 10*

1. Switch on the appliance at the main switch.
→ "Appliance", Fig. **1**/**1** Page 11
2. Close the appliance door, wait 3 minutes and reopen it.
3. Select a language and touch >.
4. Touch > to confirm the information on the display.
5. To activate the door-opening aid, touch > and follow the instructions on the display.
6. To confirm the summary, touch >.
7. To complete the initialisation process, touch ✓.
- ✓ The appliance restarts and the display shows an animation.
8. As an option, touch  to select the required language, then touch ✓.
9. Touch >.
10. To set up Home Connect, press > to start "Home Connect assistant" and follow the instructions on the display.
11. **Note:** If you skip "Home Connect assistant", further manual settings appear on the display.
 - ▶ Select the temperature unit "°C" or "°F".
 - ▶ Select the time format "12" or "24".
 - ▶ Select the volume unit "fl oz" or "l".
 - ▶ Set the time and touch >.
12. Touch > to confirm the information on the display.
13. Press ✓ to finalise the initial start-up.

8 Basic operation

8.1 Switching on the appliance

1. Switch on the appliance at the main switch.
→ "Appliance", Fig. **1**/**1** Page 11
- ✓ The appliance begins to cool.

2. Set the required temperature.
→ Page 14

8.2 Operating tips

- Once you have switched on the appliance, the set temperature is only reached after several hours.
- When closing the door, make sure that the door is not blocked by stored items.
- When you close the door, a vacuum may be created. The door is then difficult to open again. Wait a moment until the vacuum is offset.
- The temperature in the appliance varies due to the following conditions:
 - How often the appliance is opened
 - Load capacity
 - Ambient temperature
 - Direct sunlight

8.3 Switching off the appliance

- ▶ Switch off the appliance at the main switch.
→ "Appliance", Fig. **1**/**1** Page 11

8.4 Setting the temperature

Setting the temperature of the wine storage compartment

1. Touch the required wine storage compartment.
2. Swipe to "Storage".
3. Swipe the required temperature and confirm using ✓.
Tap  to set the recommended bottle temperature.

8.5 Tempering

Temper your wine to the ideal drinking temperature depending on the type.

The tempering only works at an ambient temperature below 35 °C (95 °F).

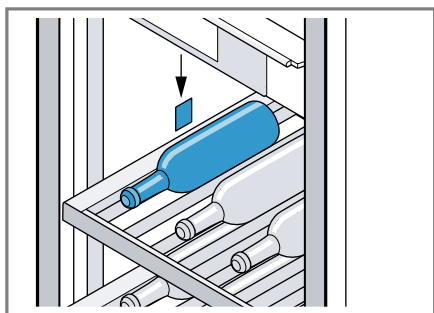
Note: During the tempering, increased operating noise may occur.

Tempering wine

Requirements

- Remove all bottles from the wine storage compartment and wait for 15 minutes.
 - All bottles for tempering have the bottle size and are the same bottle temperature.
1. Select the top or middle wine storage compartment.
 2. Select the required type of wine and select the bottle temperature and touch >.

Tap ↶ to set the recommended bottle temperature.
 3. Place the required bottle in the wine storage compartment with the base of the bottle facing the rear wall at the sensor to the left of the interior wall and touch >.



4. Insert all bottles for tempering.
 5. Select the required number of bottles and bottle size and confirm with ✓.
- ✓ The display shows the estimated end time.

Note: The appliance automatically adjusts the estimated end time depending on the bottle size, number of bottles and number of wine storage compartments.

Tip: You can adjust the number of bottles once during the first half of the tempering time. Replace the existing bottle in front of the sensor with a new bottle.

8.6 Keylock

The keylock prevents the appliance from being operated accidentally or incorrectly while running.

Note: You can permanently activate or deactivate the automatic keylock.

Switching on the keylock

- ▶ Press and hold  for 2 seconds.
- ✓  lights up.

Switching off the keylock

- ▶ Press and hold  for 2 seconds.

9 Basic settings

9.1 Changing the basic settings

1. Swipe to "Settings".
2. Swipe to the required basic setting and touch it.
3. Change the basic setting.

9.2 Overview of the basic settings

Here you can find an overview of the basic settings and factory settings. The basic settings depend on the features of your appliance.

🎵 "Sounds"

Setting	Selection	Description
Interaction sounds	"Stand-ard"/"Loud"/"Quiet"/"Off"	Switch on, set or switch off the volume for the interaction sounds.
Notification sounds	"Stand-ard"/"Loud"/"Quiet"/"Off"	Switch on, set or switch off the volume for the notification sounds.

💡 "Interior lighting"

Setting	Selection	Description
Presentation light	See the information on the display.	Set the presentation lighting or switch it off.
Brightness	From "1" to "6" 	Set the interior lighting manually. Switch the automatic interior lighting on or off.
Light interaction		Switch the adjusted lighting on or off when operating the appliance.

🔔 "Notifications"

Setting	Selection	Description
Info layer		Switch the information on the display on or off.
Pop-up hints		Switch the further information on the display on or off.
Hidden notifications	Reset	Display hidden notifications again.

🌐 "Language"

Setting	Selection	Description
Language	See the information on the display.	Select the menu language.

🕒 "Time & Units"

Setting	Selection	Description
Time	See the information on the display. 	Follow the instructions on the display and set the time.

Setting	Selection	Description
		Switch the automatically set time on or off.
Time format	"12"/"24"	Set the time format.
Volume unit	"fl oz"/"L"	Set the volume unit of the bottles.
Temperature unit	"°F"/"°C"	Set the temperature unit.

⋮ "Advanced"

Setting	Selection	Description
Demo mode	 / 	Switch the demo mode on or off. The appliance does not cool in demo mode. Note: Demo mode is only available for a limited time after the appliance is switched on.
Display rest mode	 / 	Switch rest mode on or off.
Factory settings	Restore	Reset the appliance to the factory settings.

🔧 "Appliance"

Setting	Selection	Description
Door opening assist	See the information on the display.	Switch the door-opening aid on or off. Door opening aid → <i>Page 18</i>
Introduction to the appliance	Start	Get to know the appliance and personalise settings.

📶 "Home network"

Setting	Selection	Description
WiFi	 / 	Switch the "Wi-Fi" on or off.
Home Connect assistant	See the information on the display.	Set up Home Connect. → <i>Page 19</i>
Network information	See the information on the display.	Displays the Home Connect network information.

Setting	Selection	Description
Network credential reset	Confirm	Reset the Home Connect settings.

 "Display"

Setting	Selection	Description
Brightness	From "1" to "6" 	Set the display lighting manually. Switch the automatic display lighting on or off.
Simplified home screen		Switch standby mode on or off. Standby mode shows reduced content on the display and highlights open drawers.
Screen in off-mode		Enable or disable the automatic switch-off of the display after closing the door.
Child lock	See the information on the display.	Switch the "Child lock" on or off.

10 Additional functions

Find out which additional functions can be used for your appliance. Additional functions can be set via the Home Connect app.

10.1 Door opening aid

The door-opening aid supports you in opening the door.

Note: You can find out how to switch the door-opening aid on or off in the basic settings. → *Page 17*

Opening the door using the door-opening aid

ATTENTION

Repeatedly closing the door prematurely may lead to wear or failure of the door-opening aid.

Never close the door while the door-opening aid is extended.

- ▶ If you have nevertheless closed the door, leave it closed for 5 minutes. The door-opening aid is realigned.

1. Push the door in the middle.
✓ The door-opening aid extends and opens the door slightly.
2. Manually open the door.
If you do not open the door any further within 3 seconds, the door-opening aid retracts and the door closes.

10.2 Rest mode

The rest mode switches off all non-essential functions.

During rest mode, the following functions are switched off:

- Alarm
- Interior lighting
- Signal tones
- Messages on the control panel

Notes

- The brightness of the control panel lighting is reduced during the rest mode.
- You can find out how to switch on rest mode in the basic settings.
→ *Page 17*

11 Alarm

11.1 Door alarm

If the appliance door is open for a while, the door alarm switches on. A signal tone sounds and 📣 "Door alarm cooling compartment" appears in the display.

Switching off the door alarm

- ▶ Close the appliance door or touch 📣.
- ✓ The warning tone is switched off.

12 Home Connect

This appliance is network-capable. Connect your appliance to a mobile device to control its functions via the Home Connect app.

The Home Connect services are not available in every country. The availability of the Home Connect function depends on the availability of the Home Connect services in your coun-

try. You can find information about this at: www.home-connect.com.

To be able to use Home Connect, you must first set up the connection to the WLAN home network (Wi-Fi¹) and to the Home Connect app. After switching on the appliance, wait at least 2 minutes until internal device initialisation is complete. Only then should you set up Home Connect. The Home Connect app guides you through the entire login process. Follow the instructions, noting the information in the Home Connect app.

Notes

- Please note the safety precautions in this instruction manual and make sure that they are also observed when operating the appliance via the Home Connect app.
→ *"Safety", Page 3*
- Operating the appliance on the appliance itself always takes priority. During this time it is not possible to operate the appliance using the Home Connect app.

12.1 Setting up Home Connect

Requirement: The appliance is receiving signals from the WLAN home network (Wi-Fi) at its installation location.

¹ Wi-Fi is a registered trademark of the Wi-Fi Alliance.

1. Scan the following QR code.



You can install the Home Connect app and connect your appliance via the QR code.

2. Follow the instructions in the Home Connect app.

12.2 Installing updates for the Home Connect software

Note: If an update of the Home Connect software is available, a message appears in the Home Connect app. You can find the current software version in the Home Connect app under the appliance information for the appliance.

- ▶ To install the update for the Home Connect software, follow the instructions in the Home Connect app.
- ✓ The control panel is partially locked during the installation.

12.3 Resetting Home Connect settings

If your appliance experiences connection problems with the WLAN home network (Wi-Fi) or your appliance wants to log into a different WLAN home network (Wi-Fi), you can reset the Home Connect settings.

Note: You can find out how to reset the Home Connect settings in the basic settings. → *Page 15*

12.4 Remote diagnostics

Customer Service can use Remote Diagnostics to access your appliance if you contact them, have your appliance connected to the Home Connect server and if Remote Diagnostics is available in the country in which you are using the appliance.

Tip: For further information and details about the availability of Remote Diagnostics in your country, please visit the service/support section of your local website: www.home-connect.com.

12.5 Data protection

Please see the information on data protection.

The first time your appliance is registered on a home network connected to the Internet, your appliance will transmit the following types of data to the Home Connect server (initial registration):

- Unique appliance identification (consisting of appliance codes as well as the MAC address of the installed Wi-Fi communication module).
- Security certificate of the Wi-Fi communication module (to ensure a secure data connection).
- The current software and hardware version of your appliance.
- Status of any previous resetting to factory settings.

This initial registration prepares the Home Connect functions for use and is only required when you want to use the Home Connect functions for the first time.

Note: Please note that the Home Connect functions can only be utilised with the Home Connect app.

Information on data protection can be retrieved in the Home Connect app.

12.6 Status of the Home Connect connection

This is where you can find an overview of the status of the Home Connect connection.

Symbol	Description
	The appliance is connected to the Home Connect app.

Symbol	Description
	Remote diagnostics is activated.

13 Service settings

You can implement various service settings.

13.1 Changing service settings

1. Swipe to "Modes & Service".
2. Swipe to and touch the required service setting.
3. Change the service setting.

13.2 Overview of the service settings

This is where you can find an overview of the service settings.

Quick guide

Setting	Selection	Description
Storage	See the information on the display.	Shows the step-by-step instructions on the display. Touch the required instructions and follow the instructions on the display.
Tempering		
Change position of bottle tray		
Air filter replacement		

Presentation light

Setting	Selection	Description
Presentation light	See the information on the display.	Set the presentation lighting or switch it off.

Filter management

Setting	Selection	Description
Air filter saturation	See the information on the display.	Displays the odour filter status.

Appliance information

Setting	Selection	Description
E-Number: Serial number: FD (production date):	See the information on the display.	Displays information about your appliance.

Setting	Selection	Description
Z-Number:		
MAC-Address:		
WiFi SSID:		
IPv4-Address:		

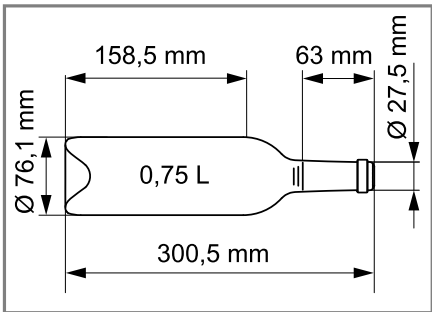
14 Wine storage compartment

In the wine storage compartment, you store wine at a constant temperature.

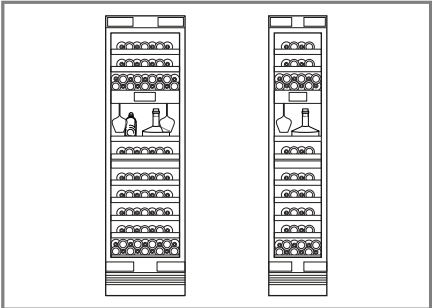
You can set the temperature in the wine storage compartment from 5 °C (41 °F) to 20 °C (68 °F).

14.1 Arranging the maximum number of standard bottles

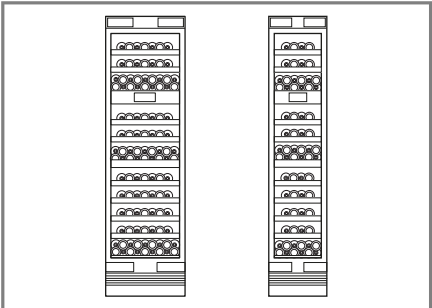
- To place the maximum number of bottles in the appliance, place wine bottles into the appliance laying down facing forwards and backwards alternately.



Standard bottle



Standard storage example with 86 standard bottles and 52 standard bottles



Maximum storage example with 110 standard bottles and 68 standard bottles

14.2 Storage recommendations in the wine storage compartment

Find out here which wine types you can use as storage settings.

Storage setting	Temperature
Red wine	18 °C (64 °F)
white wine	10 °C (50 °F)
Rosé wine	12 °C (54 °F)

Storage setting	Temperature
Sparkling wine	8 °C (46 °F)

14.3 Tips for storing wine

Note the following tips for storing wine.

- Store the wine bottles directly on the bottle shelves. The open bottle shelves allow for continuous air circulation, which quickly removes excess moisture.
- Temper your wine to the ideal drinking temperature before serving. → *Page 14*
- Always store wine a little cooler than its ideal drinking temperature, as the wine warms up as soon as it is poured into the glass.

14.4 Drinking temperatures

The correct serving temperature is crucial for the taste of the wine.

Type of wine	Drinking temperature
Full-bodied red Bordeaux	18 °C (64 °F)
Côtes du Rhône red, Barolo	17 °C (63 °F)
Full-bodied red Burgundy, red Bordeaux	16 °C (61 °F)
Port	15 °C (59 °F)
Young red Burgundy	14 °C (57 °F)
Young red wines	12 °C (54 °F)
Young Beaujolais, all white wines with little residual sugar	11 °C (52 °F)
Old white wines, full-bodied Chardonnay	10 °C (50 °F)
Sherry	9 °C (48 °F)
Young white wines, from late vintage onward	8 °C (46 °F)

Type of wine	Drinking temperature
Loire, Entre-deux-Mers white wines	7 °C (45 °F)

15 Defrosting

15.1 Defrosting in the wine storage compartment

The wine storage compartment in your appliance defrosts automatically.

16 Cleaning and servicing

Customer Service must clean inaccessible points. Cleaning by customer service can give rise to costs.

16.1 Care instructions for stainless steel surfaces

When taking care of and cleaning stainless steel surfaces, use only cleaning cloths and cleaning agents suitable for stainless steel.

Tips

- To prevent visible scratches, wipe the stainless steel surface in the direction of the grain.
- Suitable cleaning agents and cleaning cloths are available from our customer service, your dealer or on our website.

16.2 Preparing the appliance for cleaning

1. Switch off the appliance.
2. Disconnect the appliance from the power supply.
Unplug the appliance from the mains or switch off the circuit breaker in the fuse box.

3. Take out all bottles and store them in a cool place.
4. Remove all fittings and accessories from the appliance.

→ Page 24

16.3 Cleaning the appliance

⚠ WARNING

Risk of electric shock!

An ingress of moisture can cause an electric shock.

- ▶ Do not use steam- or high-pressure cleaners to clean the appliance.

Liquid in the lighting or in the controls can be dangerous.

- ▶ The rinsing water must not drip into the lighting or controls.

ATTENTION

Unsuitable cleaning products may damage the surfaces of the appliance.

- ▶ Do not use hard scouring pads or cleaning sponges.
- ▶ Do not use harsh or abrasive detergents.
- ▶ Do not use cleaning products with a high alcohol content.

If you clean fittings and accessories in the dishwasher, this may cause them to become deformed or discoloured.

- ▶ Never clean fittings and accessory in the dishwasher.

1. Prepare the appliance for cleaning.
→ Page 23
2. Clean the appliance, the fittings, the accessories and the door seals with a dish cloth, lukewarm water and a little pH-neutral washing-up liquid.
3. Dry thoroughly with a soft, dry cloth.
4. Insert the fittings.

5. Electrically connect the appliance.
→ Page 10
6. Switch on the appliance.

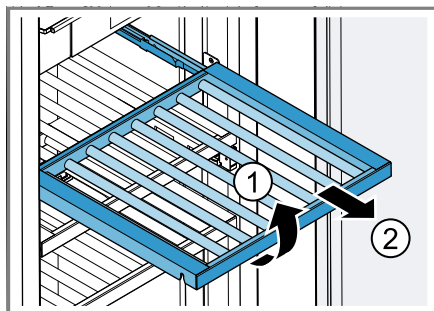
16.4 Removing the fittings

If you want to clean the fittings thoroughly, remove these from your appliance.

Extendable bottle shelf

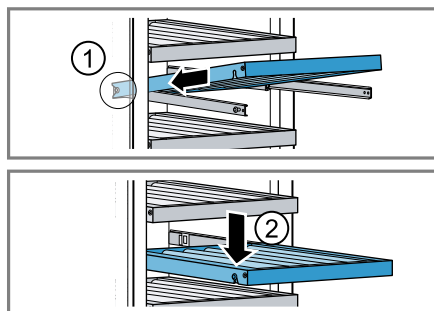
Removing the extendable bottle shelf

1. Pull out the extendable bottle shelf as far as it will go.
2. Lift the extendable bottle shelf at the front ① and remove it ②.



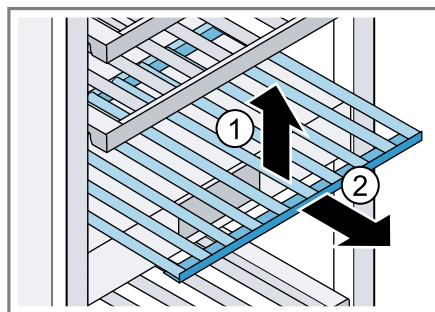
Inserting the extendable bottle shelf

1. Pull out the extendable bottle shelf as far as it will go.
2. Place the extendable bottle shelf on the rear retaining bolts and fold it down onto the front retaining bolts.



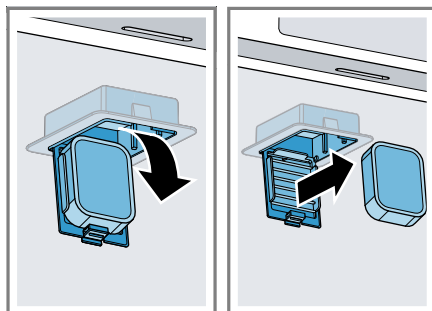
Removing the bottle shelf

- ▶ Lift the bottle shelf ① and remove it ②.



16.5 Replacing the odour filter

1. Open the odour filter holder.
2. Take the used odour filter out of the odour filter holder and replace it with the new odour filter.



Note: A new odour filter can be purchased from our customer service or our website.

17 Troubleshooting

You can rectify minor faults on your appliance yourself. Read the troubleshooting information before contacting after-sales service. This will avoid unnecessary costs.

⚠ WARNING

Risk of electric shock!

Improper repairs are dangerous.

- ▶ Repairs to the appliance should only be carried out by trained specialist staff.
- ▶ Only use genuine spare parts when repairing the appliance.
- ▶ If the power cord of this appliance is damaged, it must be replaced by the manufacturer, the manufacturer's Customer Service or a similarly qualified person in order to prevent any risk.

Fault	Cause and troubleshooting
The appliance is not cooling, the displays and lighting are lit.	Showroom mode is switched on. 1. Swipe to "Settings". 2. Swipe to ☺ "Advanced". 3. Touch "Demo mode" ⏻.
The LED lighting does not work.	Different causes are possible. ▶ Call customer service. The customer service number can be found in the enclosed customer service directory.

Fault	Cause and troubleshooting
The refrigeration unit is switching on more frequently and for longer.	The appliance has been opened frequently. ▶ Do not open appliance door unnecessarily. External ventilation openings are covered up. ▶ Remove any obstructions from in front of the external ventilation openings.
Home Connect is not working properly.	Different causes are possible. ▶ Go to www.home-connect.com.
Message showing "D" or "E" appears in the display.	The electronics have detected a fault. 1. Switch off the appliance. 2. Disconnect the appliance from the mains. Unplug the appliance from the mains or switch off the circuit breaker in the fuse box. 3. Reconnect the appliance after five minutes. 4. If the message still appears on the display, call Customer Service. The customer service number can be found in the enclosed customer service directory.
A warning tone sounds and "Door alarm cooling compartment" appears. The door alarm is switched on.	The appliance door is open. ▶ Close the appliance door.
The temperature differs greatly from the setting.	Different causes are possible. 1. Switch off the appliance. 2. Switch the appliance back on after five minutes. ▶ If the temperature is too warm, check the temperature again after a couple of hours. ▶ If the temperature is too cold, check the temperature again on the following day.
The appliance hums, bubbles, buzzes, gargles, clicks or crackles.	Not a fault. A motor is running, e.g. refrigerating unit, fan. Refrigerant flows through the pipes. The motor, switches or solenoid valves are switching on or off. Automatic defrosting is running. No action required.
The appliance makes noises.	The appliance is not level. ▶ Align the appliance using a spirit level and the screw feet.
	Fittings wobble or stick. ▶ Check the removable fittings and, if required, replace these.

18 Storage and disposal

18.1 Taking the appliance out of operation

1. Switch off the appliance.
2. Disconnect the appliance from the power supply.
Unplug the appliance from the mains or switch off the circuit breaker in the fuse box.
3. Clean the appliance. → *Page 24*
4. To guarantee the ventilation inside the appliance, leave the appliance open.

18.2 Disposing of old appliance

Valuable raw materials can be re-used by recycling.

WARNING

Risk of harm to health!

Children can lock themselves in the appliance, thereby putting their lives at risk.

- ▶ Leave shelves and containers inside the appliance to prevent children from climbing in.
- ▶ Keep children away from the redundant appliance.

WARNING

Risk of fire!

If the tubes are damaged, flammable refrigerant and harmful gases may escape and ignite.

- ▶ Do not damage the tubes of the refrigerant circuit or the insulation.
1. Unplug the appliance from the mains.

2. Cut through the power cord.
3. Dispose of the appliance in an environmentally friendly manner.
Information about current disposal methods are available from your specialist dealer or local authority.



This appliance is labelled in accordance with European Directive 2012/19/EU concerning used electrical and electronic appliances (waste electrical and electronic equipment - WEEE). The guideline determines the framework for the return and recycling of used appliances as applicable throughout the EU.

19 Customer Service

Function-relevant genuine spare parts according to the corresponding Eco-design Directive can be obtained from Customer Service for a period of at least 10 years from the date on which your appliance was placed on the market within the European Economic Area.

Furthermore, our Customer Service will continue to provide you with other function-relevant and storable genuine spare parts for up to 15 years from the date on which your appliance was placed on the market. For more information, please contact our Customer Service team.

Note: Under the terms of the manufacturer's warranty applicable to the location, the use of Customer Service is free of charge. The minimum duration of the warranty (manufacturer's warranty for private consumers) in

the European Economic Area is 2 years according to the terms of warranty applicable to the location. The terms of warranty do not affect other rights or claims held by yourself under local legislation.

Detailed information about the warranty period and the warranty conditions in your country is available via the QR code on the enclosed document on service contacts and warranty conditions, from our customer service or on our website.

You can find the contact details for our customer service via the QR code on the enclosed document on service contacts and warranty conditions or on our website.

19.1 Product number (E-Nr.), production number (FD) and consecutive numbering (Z-Nr.)

If you contact Customer Service, you will require the product number (E-Nr.), the production number (FD) and the consecutive numbering (Z-Nr.), which you can find on the appliance's rating plate.

→ *"Appliance", Fig. 1/10 Page 12*
Make a note of your appliance's details and the Customer Service telephone number to find them again quickly.

20 Technical data

Refrigerant, cubic capacity and further technical specifications can be found on the rating plate.

→ *"Appliance", Fig. 1/10 Page 12*

You can find more information about your model online at <https://eprel.ec.europa.eu/>¹. This web address is linked to the official EU EPREL product database. Please then follow the instructions on searching for the model. The model identifier is made up of the characters before the slash in the product number (E-Nr.) on the rating plate. Alternatively, you can also find the model identifier in the first line of the EU energy label.

The number of light sources included depends on the model.

This product contains a light source from energy efficiency class E.

The light sources are available as a spare part and must only be replaced by trained specialist staff.

20.1 Information regarding Free and Open Source Software

This product includes software components that are licensed by the copyright holders as free software or open source software.

The applicable licence information is stored on your home appliance. You can also access the applicable licence information via your Home Connect app: "Profile -> Legal information -> Licence Information".² You can also download the licence information on the brand product website. (Please search on the product website for your appliance model and additional documents). Alternatively, you can request the relevant information from oss-request@bshg.com or BSH Hausger-

¹ Only applies to countries in the European Economic Area

² Depending on the appliance specifications

äte GmbH, Carl-Wery-Str. 34, 81739
Munich, Germany.
The relevant source code will be
made available on request.
Please send your request to oss-
request@bshg.com or BSH Hausger-
äte GmbH, Carl-Wery-Str.34, 81739
Munich, Germany.

Subject: „OSSREQUEST“
The cost of performing your request
will be charged to you. This offer is
valid for three years from the date of
purchase or at least as long as we
offer support and spare parts for the
relevant appliance.

21 Declaration of Conformity

BSH Hausgeräte GmbH hereby declares that the appliance with Home Connect
functionality conforms to the essential requirements and other relevant provi-
sions of Directive 2014/53/EU.

A detailed RED Declaration of Conformity can be found online at
www.gaggenau.com among the additional documents on the product page for
your appliance.



Hereby, BSH Hausgeräte GmbH declares that the appliance with Home Con-
nect functionality is in compliance with relevant statutory requirements.¹
A detailed Declaration of Conformity can be found online at
www.gaggenau.com/gb among the additional documents on the product page
for your appliance.¹



2.4 GHz band (2400–2483.5 MHz): Max. 100 mW
5-GHz band (5150–5350 MHz + 5470–5725 MHz): max. 150 mW

	BE	BG	CZ	DK	DE	EE	IE	EL	ES
	FR	HR	IT	CY	LI	LV	LT	LU	HU
	MT	NL	AT	PL	PT	RO	SI	SK	FI
	SE	NO	CH	TR	IS	UK (NI)			

5 GHz WLAN (Wi-Fi): For indoor use only.

AL	BA	MD	ME	MK	RS	UK	UA
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5 GHz WLAN (Wi-Fi): For indoor use only.

¹ Only applies to Great Britain

21.1 Statement of Compliance for Great Britain

The full Statement of Compliance according to the Product Security and Telecommunications Infrastructure (Security Requirements for Relevant Connectable Products) Regulations 2023 can be found online at www.gaggenau.com/gb/ among the additional documents on the product page for your appliance.

Product type

This statement of compliance covers the products described in this information for use whose model identifier group is seen on the title page. The full model identifier is made up of the characters before the slash in the product number (E no.) which can be found on the rating plate. Alternatively, you can also find the model identifier in the first line of the UK Energy Label.

Name and address of manufacturer

BSH Hausgeräte GmbH, Carl-Wery-Strasse 34, 81739 München, Germany

This statement of compliance is prepared by the manufacturer.

The manufacturer, BSH Hausgeräte GmbH deems that it has complied with

- provision 5.1-1 of ETSI EN 303 645 v2.1.1 and, where relevant, provision 5.1-2 of ETSI EN 303 645 v2.1.1;
- provision 5.2-1 of ETSI EN 303 645 v2.1.1;
- provision 5.3-13 of ETSI EN 303 645 v2.1.1.

Support period

BSH Hausgeräte GmbH will provide security updates that are necessary

to maintain the main functions free of charge until at least 28/02/2034.



A series of horizontal lines for writing, starting with a solid line and followed by alternating solid and dashed lines.

The difference is Gaggenau

gaggenau.com

BSH Hausgeräte GmbH
Carl-Wery-Straße 34
81739 München, GERMANY
www.gaggenau.com

Valid within Great Britain:
Imported to Great Britain by
BSH Home Appliances Ltd.
Grand Union House
Old Wolverton Road
Wolverton, Milton Keynes
MK12 5PT
United Kingdom



9001982126 (060306)
en